

Coronavirus: visitor guidance

The UK remains in the containment phase of tracing coronavirus cases to prevent it spreading in the community. This situation is fast moving and likely to change at short notice.

At The Shelley we are committed to ensuring that we keep all our residents and staff as safe as possible and as a preventative measure we are asking all visitors, including family members and friends to refrain from visiting The Shelley until further notice.

We have not taken this decision lightly and appreciate that this may cause some discomfort but feel that this is a necessary step to take.

If there is a situation that requires a non-routine visit, we would ask that you discuss this with the Manager of the home Nada Wakeford to ensure that the appropriate precautionary measures are taken to limit any potential risk.

In addition, all visits from the local community and all external entertainment services are cancelled for the foreseeable future.

Our staff will do all they can to ensure that life in our services remains as comfortable and sociable as possible.

We would really appreciate your support with these measures, and please be reassured that we are closely following and complying with the Public Health authorities to ensure that we keep our residents safe, and that our staff are supported to continue to deliver great care.